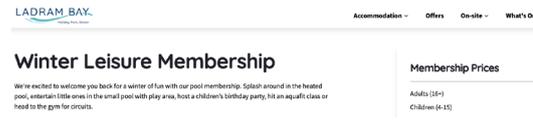


Booking tickets for winter leisure using Bookwhen

By following these steps, you'll be able to easily make Ladram Bay winter leisure bookings using Bookwhen. If you encounter any issues during the process, please don't hesitate to reach out for assistance.

1. Accessing the Activities Schedule

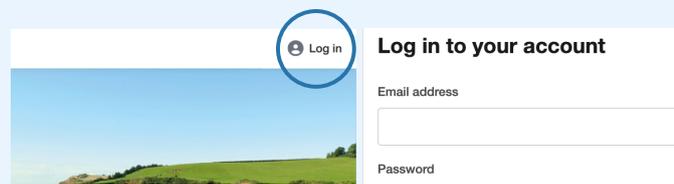
- Follow the 'Book Now' link on the website or scan the QR code.



Members only

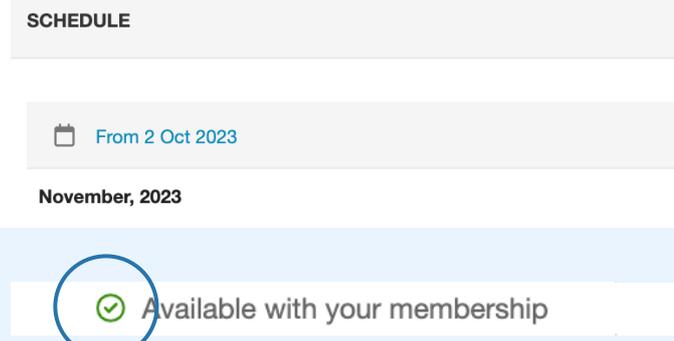
Creating an Account (members only)

- Click the login button at the top right corner of the page.
- Register using the email address you provided on your membership form.



2. Selecting Your Activity

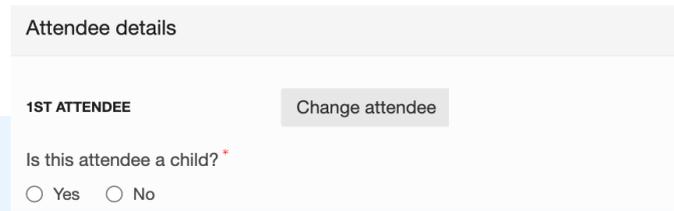
- Browse through the list of activities and choose the one you wish to attend.
- Booking is available 7 days in advance for members and pay-as-you-go customers.
- Members only: Look for a green tick when selecting your tickets indicating availability with your membership. Please note that all memberships have daily limits.



Members only

3. Providing Attendee Details

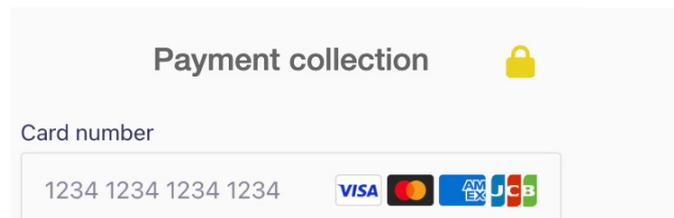
- Enter the necessary information for all attendees.
- Members only: Provide the individual membership number for each attendee, as this will be verified upon arrival.



Members only

4. Making Payment

- Complete the booking process by making an online payment using your card.
- You will receive a confirmation email once the payment is successful.



Members only

5. Presenting Your Membership Cards upon arrival (members only)

- If you have made a booking as a member, you will be asked to present your membership cards upon arrival. Please be aware that passes are strictly non-transferable, and any violation of this rule may result in the immediate revocation of membership.

